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Deskpro mobile app

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The Deskpro mobile app lets agents triage and reply on the move.

Requirements

- **iOS 15 or later**
- **Android 10 or later**

What it supports

Viewing and replying to tickets, changing status and assignment, adding internal notes, and push notifications for assignments and mentions.

What it does not support

Admin configuration, report building, and bulk actions are web-only. Replies drafted while offline are saved locally and sent automatically once you reconnect.